





You can resolve to make your neighborhood a safer place. A Hot Spot Card with a pre-addressed stamped envelope is enclosed in each newsletter this month. If you know about any past criminal, any potential violence or any activity you suspect

Karen R. Wilds Executive Director

is illegal anywhere in our City, please use this card. It is completely anonymous. It

can be dropped off at your rental office or mailed.

If you would like to talk to someone about any concerns you have, you can call NNRHA Safety and Security Officer at (757) 928-2660.

Important Notice for all Residents

In an effort to address Federal Budget cuts caused by sequestration, NNRHA offices will be closed on the following date:

Monday, December 2

FILING A COMPLAINT,



Here is the Customer Service

Hotline Number:

757-928-6063 or 757-928-3680

A Tenant Hotline is a free service for tenants living in properties owned and managed by the Newport News Redevelopment and Housing Authority.

When filing a complaint, you must state your name, address, and telephone number and speak as slowly and clearly as possible.

We will call you back within 48 hours regarding your concerns.

Thank you

MISSION

STATEMENT



The mission of the Newport News Redevelopment and Housing Authority (NNRHA) is to create affordable housing, viable neighborhoods, and opportunities for self-sufficiency that enhance the quality of life for all citizens of Newport News.

PROGRAMA LIBRE DE INSTRUCCION FREE TRAINING PROGRAMS Centro de Trabajo Para la Familia ofierte los The Family Investment Center offers free training in the following courses: → Mecanografía; Family Investment Center 600 C Ridley Circle → Habilidades de obrero; Self-Paced Typing; Newport News, VA Employability Skills → Ayuda con su resumen Monday thru Workshops; y su entrevista; Friday Resume' Prep; 8:00 a.m. - 4:30 p.m. → Como se encuentra 757,928,3680 trabajo; Job Lead Assistance; CONTACT US Homeownership. Como encontrar y poseer una casa. CONTACT US Centro de Trabajo Lunes-Viernes Para La Familia 8 de la manana 600 C Ridley Circle 4:30 de la tarde Newport News, VA 757-928-3680 757.928.3680 Attention All Students and **Important Numbers** Graduating High School Students 928-6181 Marshall 928-2690 **Ridley/Lassiter** Spratley House 928-2680 Ashe Manor 928-6187 Aqueduct 833-5700 Cypress Terrace 833-5720 Great Oak 591-3282 Are you interested in your name being Oyster Point 269-4307 placed on a list for Phoenix Village 591-3282 NNRHA January 2014 Scholarship Pinecroft 269-4300 591-3280 Brighton applications. Orcutt Townhomes 928-6187 If so, please contact Mrs. Grant at Community Resources 928-6063 757.928.6079. Family Investment Center 928-3680 247-0484/0485 Facilities East & North

NEWPORT NEWS REDEVELOPMENT AND SECTION 504 REQUEST FOR A REASONA PUBLIC HOUSING	BLE ACCOMMODATION			
RETURN THIS COMPLETED FORM TO YOUR MANAGEMENT OFFICE				
Tenant's Name:				
Complex Name:				
Address/Apt. #:Zip_				
Telephone #:				
The Newport News Redevelopment and Housing Authority (NNRHA) is required by law to provide special services, transfers or modifications to apartments, buildings or grounds to meet the needs of tenants with disabilities. These are called reasonable accommodations. NNRHA may require documentation to support a claim for a reasonable accommodation. The information supplied will be kept confidential pursuant to law. NNRHA will work with you to determine how to fulfill your request.				
Tenant's Signature	Date			
No one in my household has a disability. (I do not need to complete the rest of this form)				
I am not requesting NNRHA to provide an accommodation at this time.				
The following person (s) in my household has/have a disability a commodations below:	and need one or more of the reasonable ac-			
Uses a wheelchair	Uses a walker			
Vision impaired	Hearing impaired			
Grab bars	Audio visual smoke Alarm			
Door bell light signaler	Аанн			
Other accommodations, please explain:				
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What You Need To Know About Section 3

Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u)(as amended), requires that economic opportunities generated by certain HUD financial assistance for housing (including Public and Indian Housing) and community development programs shall, to the greatest extent feasible, be given to low and very low-income persons, particularly those who are recipients of government assistance for housing, and to businesses that provide economic opportunities for these persons.

Other HUD programs covered by Section 3 (to distinguish between HUD Public and Indian housing programs) are those that provide housing or community development assistance for housing rehabilitation, housing construction, or other public construction project.

Who Are Section 3 Residents?

Public housing residents including persons with disabilities.

Low and very low income persons who live in the area where a HUD assisted project is located.

What is a Section 3 Business?

A section 3 business is one:

That is owned by Section 3 residents Employs Section 3 residents or; Subcontracts with businesses that provide opportunities to low and very low income persons.



What types of Economic Opportunities are available under Section 3?

- Jobs and Employment opportunities
- Training and Educational opportunities
- Contracts and Business opportunities

Who will provide the Economic Opportunities?

• Recipients of HUD financial assistance and their contractors and subcontractors are expected to develop a Section 3 Plan to assure that economic opportunities to the greatest extent feasible, are provided to low and very low-income persons and to qualified Section 3 businesses. One element of that Plan is the use of a Section 3 clause which indicates that all work performed under the contract is subject to the requirements of Section 3.

Who receives Economic Opportunities under Section 3?

For training and employment:

- persons in public and assisted housing;
- persons in the affected project neighborhood;
- participants in HUD Youth-build programs;
- homeless persons.

For contracting:

 businesses which fit the definition of a Section 3 business.

How can individuals and businesses find out more about Section 3?

For contracting opportunities contact: The Office of Human Affairs Representative: Emmagene Slade 392 Maple Avenue, P.O. Box 37 Newport News, VA 23607 Phone: 757-247-6747 Fax: 757-380-1269

For training and employment opportunities contact: Representative: LaSandra Wingate Newport News Redevelopment and Housing Authority P. O. Box 797 Newport News, VA 23607-0797 Phone: 757-928-2628

Manager's Corner

General Overtime Guidelines

Maintenance staff will respond to the following calls:

- 1. Gas Leaks;
- 2. Electrical Problems;
- 3. Smoke Detector;
- 4. Power Outages (only at Pinecroft, Ashe Manor, Spratley House, Ridley and Marshall);
- No Heat between 5:00 pm on Friday and 8:00 am on Sunday or holidays if the next day is a working day. If the next day is not a working day, accepts calls until 6:00 p.m.;
- 6. Floods and Sewer Problems;
- 7. Broken Windows;
- 8. Collapsed ceiling or damaged roofs;
- Commode stopped up (if two in apartment hold to next day if that is a normal business day);
- 10. Lock Out/Lock Change;
- 11. Damaged Exterior Doors;
- 12. Fire.

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<u>Note to Residents</u>: If you believe the situation can wait until the next day, call first thing in the morning.

As we gather with family and friends over this holiday season, know that you are high on the list of what we are thankful for. Our best wishes are with you and yours this holiday season.

NNRHA Staff

Mitch's Safety Corner

Safe Toys and Gifts Awareness Month

The holiday shopping season is already in full swing for retailers as well as shoppers who are eager to begin purchasing everything on their list. But, when it comes to toys and gifts, the lowest sale price may not be the safest for children.

In the excitement of the season, sometimes we forget that not every gift is appropriate for every child. By taking a few, easy safety precautions, we can keep the holidays happy for everyone.

- Make recommendations to family members and friends about gifts that you feel are appropriate for your child. Inspect these gifts before allowing your child to play with them.
- For younger children, avoid play sets with small magnets and make sure batteries are secured with in the toy. If magnets or batteries are ingested, serious injuries and or death can occur.
- Any toy that is labeled "supervision required" must always be used in the presence of an adult. Keep toys meant for older children away from younger ones.
- Don't give toys with small parts to young children. Young kids tend to put things in their mouths, in creasing the risk of choking. If the part of a toy can fit in a toilet paper roll, the toy is not appropriate for children under the age of 3.
 - Always save the warranties and directions for every toy. If possible, include a gift receipt. Repair or throw away damaged toys.

For more information about purchasing safe toys and gifts, call the U.S. Consumer Product Safety Commission Toll-Free Hot Line, 1-800-638-2772

Should you have any safety or security questions or concerns please contact Safety & Security at 757.928.2660



FOOD BANK DISTRIBUTION SITES

East End			
COMMUNITY	DISTRIBUTION FOR ALL SITES		DELIVERY DATE
Ashe Manor	Agape Hands Cathedral	757-247-0090	3rd Tuesday after 4 pm
Spratley House	Christian Union Church	757-244-3819	2nd Thursday 12 noon –1 pm
Lassiter Courts	A Road Ahead	757-245-6098	Monday, Wednesday, Friday 10 am -1:30 pm
Ridley Place	L.I.N.K.	757-595-1953	Monday - Friday 9 am - 3 pm
Marshall Courts	L.I.N.K.	757-595-1953	Monday - Friday 9 am - 3 pm
Orcutt Townhomes	L.I.N.K.	757-595-1953	Monday - Friday 9 am - 3 pm
North End			
COMUNITY	DISTRIBUTION FOR ALL SITES		DELIVERY DATE
Aqueduct	Kids Café, Foodbank	757-596-7188	2-3 times per week
Brighton	Kid's Café' Foodbank	757-596-7188	Summer and Fall
Oyster Point	Foodbank	757-596-7188	Summer and Fall
Cypress Terrace	New Beech Grove Baptis	st Church 757-877-4114	United Way (757) 594-4636 for referral
Pinecroft	Foodbank	757-596-7188	3rd Friday 11 am



The waiting list for housing assistance at the Warwick SRO is open for single room occupancy only.

Please call (757) 928-6060, Monday-Friday, from 9:00 a.m. - 4:00 p.m. to schedule an appointment.





This newsletter is published by the Newport News Redevelopment and Housing Authority

Editor: LeVonda Bell News Coordinator: Sheila Grant Layout: Lisa Artis

Newport News Redevelopment and Housing Authority P. O. Box 797 Newport News, VA 23607



TIRED OF PAYING HIGH TAX PREPARATION FEES?

NEED HELP COMPLETING YOUR TAX RETURN?

FREE TA

★ PREPARATION
★ SERVICES

College Students



Teenagers

Free Tax Preparation will begin on February 3, 2014 at the Family Investment Center (FIC), located at

600 C Ridley Circle in Newport News.

Part-Time Employees



Seasonal Employment

VITA, the Volunteer Income Tax Assistance program sponsored by the Newport News Redevelopment & Housing Authority will help prepare and file your basic returns for **FREE!**



For more details, please call FIC at (757) 928-3680.